



| | | | |
|-------------------|---------------------------|----------------------|---------------------|
| Role | Youth Worker | Department | Youth and Community |
| Reports to | Youth Development Manager | Contract Type | Contracted Role |

Job Summary

Youth Workers are essential in the delivery of various outreach, community and centre-based work across the East Marsh of Grimsby and beyond. Through facilitation of recreational activities for young people aged 5 - 18 years, our team have the adaptability and qualifications to deliver sport, physical activity, arts, crafts and topic based workshops for all of our members.

Our outreach programme operates across the local area, supporting individuals who need support be that through activities or personal and social development. This key role within the Youth and Community Team focuses upon the needs of each individual child and advocates on their behalf, supporting every child in finding their own voice.

Key Responsibilities

| | |
|------------------------|---|
| Activities | <ul style="list-style-type: none"> Facilitate youth and community activities, through engagement with participants during open access sessions and outreach. Plan and deliver creative activities and programmes, including sports, art, crafts and other creative disciplines, engaging with all attendees. Work across the wider organisation in a range of youth development roles. |
| Environment | <ul style="list-style-type: none"> Create a safe and supportive environment, by fostering a welcoming atmosphere where young people feel safe to express themselves and build confidence. work with colleagues, young volunteers and local providers in implementation of inclusive and accessible sessions for all young people. |
| Support | <ul style="list-style-type: none"> Work with the our youth and community parents, liaising with teams at local schools, internal staff, peers and other service users to ensure we provide a safe environment for all. In partnership with the young people accessing our service, take the time to understand their needs and tailor programmes accordingly. Support the young people accessing our service in their own personal and social development. |
| Partnership | <ul style="list-style-type: none"> This role requires external relationships with partner groups including, local community teams, primary and secondary school providers and service level users in all areas of the East Marsh. |
| Departmental | <ul style="list-style-type: none"> Working within the Youth and Community Team you will be expected to work fluidly across all aspects of the provision when required, including our Wraparound Care Facility and Outreach Programmes. |
| Working Pattern | <ul style="list-style-type: none"> fully flexible to meet the needs of a fluid youth and community service. Hours include days, early evenings, outreach nights and weekends in line with the Youth Team Rota. |

Education and Qualifications

- Level 2 Youth Qualification (working towards Level 3)
- Safeguarding Children's
- Emergency First Aid (or willing to undertake)

Skills and Competencies

- Excellent Communication and Interpersonal Skills.
- Knowledge of working with young people.
- Ability to work flexibly to the needs of the organisation.

Accountabilities

Communication & Relationships

- Promote positive service delivery for external and internal users, aligning to the ethos of the YMCA.
- Ensure professional administration of all aspects of work are undertaken in a timely manner.
- Ongoing communications with department managers and leads when required.
- Promote an open and inclusive working style.

Information Services

- Use internal YMCA Humber Information Technology systems to support day to day delivery of your role.
- Maintain accurate records and data on organisational databases.
- Ensure Mandatory GDPR Training requirements are met on an annual basis.
- Where role requires, access and implement online external sites so as to process different admin requirements.

Training & Development

- Attend regular one to one reviews, team meetings and reflective practice sessions with your Line Manager.
- Undertake mandatory training courses in line with YMCA Humber requirements.
- Undertake job specific training which will enable you to carry out your role and enhance your skills.
- Take an active lead in personal development activities to enable you to develop within your role.

Policies & Strategies

- Ensure your working practice complies with all YMCA Humber policies and procedures.
- Ensure you have read and consented to all mandatory policies during your probationary period.
- Have sight of online policies aligned directly to your role, including Fire Safety, Risk and GDPR Awareness.
- Awareness of the current Values and Strategies of the organisation.

Planning & Organisation

- Ability to plan own work schedule to support departmental targets.
- Flexibility to make decisions and contingencies to ensure effective completion of assigned tasks.
- Ability to work within the remit of the daily timetable and ensure day to day workload is completed.
- Ability to adjust methods and plans based on business needs.

Safeguarding & Confidentiality

- Ensure effective safeguarding process are on place are adhered to at all times.
- Highlight any potential safeguarding issues, actioning where appropriate.
- Undertake full Safeguarding Training in Adults and Children's Services in line with organisational need.
- Ensure data is confidential and processed in accordance with the General Data Protection Regulations 2018.

Conduct & Behaviour

- Conduct yourself in line with the general standards of conduct and behaviour.
- Have awareness of risk, health & safety at work and data protection requirements.
- Embrace the cultural diversity and beliefs of colleagues and service users.
- Operate in a professional and inclusive way through all aspects of your role.

Other Requirements

- Flexibility to work across multiple locations across the Humber Region to meet the needs of the organisation.
- Undertake any other duties as may, from time to time, be required which are commensurate with the post.
- A willingness to work to a variety of hours including evenings, weekends and bank holidays.
- Commitment to the YMCA Humber Vision, Values and Christian Ethos.



Here for young people
Here for communities
Here for you

YMCA Humber
21 Freeman Street
Grimsby
North East Lincolnshire
DN32 7AB